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# **Google's Search Quality Raters Guidelines**

Yours truly  
Daan Deruyter

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# But first...

[linkedin.com/in/daanderuyter/](https://www.linkedin.com/in/daanderuyter/)

- 3j - Authority Oudenaarde (agency life)
  - SEO guy
- 4j - Colruyt Group (corporate life)
  - Analytics guy
  - SEO guy
- 1j - Invisible Puppy (agency life)
  - Analytics guy
  - SEO guy



Sinds September 2022 als freelancer.

# 1. Wat iedereen weet (toch?)

Google Search works in three stages, and not all pages make it through each stage:

→ **Crawling**

Google downloads text, images, and videos from pages it found on the internet with automated programs called crawlers.

→ **Indexing**

Google analyzes the text, images, and video files on the page, and stores the information in the Google index, which is a large database.

→ **Serving search results**

When a user searches on Google, Google returns information that's relevant to the user's query.

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relevant



Alle

Afbeeldingen

Nieuws

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Meer

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Ongeveer 5.350.000.000 resultaten (0,31 seconden)

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# relevant

/ˈrɛlɪv(ə)nt/

*adjective*

closely connected or appropriate to what is being done or considered.

"what small companies need is relevant advice"

**Vergelijkbaar:**

pertinent

applicable

apposite

material

apropos

to the point



- appropriate to the current time, period, or circumstances; of contemporary interest.

"critics may find themselves unable to stay relevant in a changing world"

relevant



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—

Hoe zorgt Google ervoor om  
**relevante en gepaste**  
resultaten weer te  
geven?



# – The holy algorithm





Maar...



---

## 2. Wat niet iedereen weet

Hét heilige algoritme wordt ook geëvalueerd en bijgestuurd op basis van menselijke feedback:

- Google test
- Raters beoordelen
- Google evalueert test + kan bijsturen



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Sluikreclame



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Register for FREE! Get cheap iPhones here.





GUIDELINES

—

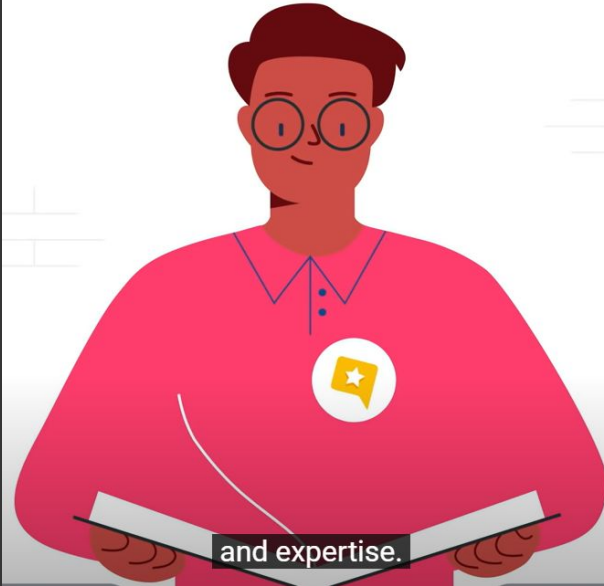
Wat is hier nu zo **interessant**  
aan?



This gives raters  
clear guidance on how



to evaluate things like  
relevance, trustworthiness,



and expertise.

“Because raters are required to give ratings based  
on **common guidelines...**”

### 3. En dat betekent wat?

Als Raters die guidelines moeten volgen om pagina's te evalueren...

Rating op basis van 2 elementen

#### 1. Page Quality (PQ) (!)

- ◆ Het doel van de website
  - YMYL => hoogste PQ!
- ◆ Content evaluatie (main/supplemental/ads)
  - Effort, originaliteit, talent, skill, nauwkeurigheid
  - Home/responsible/auteur/over ons/reputatie
- ◆ E-E-A-T

On Page Quality rating tasks, you will use the Page Quality sliding scale (slider) to assign the overall PQ rating. The slider looks like this:



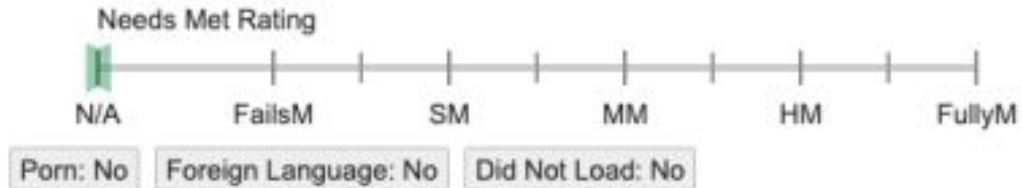
### 3. En dat betekent wat?

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Rating op basis van 2 elementen

#### 2. Needs Met (NM)

- ◆ Zijn de noden van de gebruiker ingelost? (search intent)
  - Locatie
  - Verschillende betekenis
  - "George Bush"
  -





The Needs Met rating is based on *both* the query and the result. You must carefully think about the query and user intent when assigning a Needs Met rating.



The Page Quality rating slider does *not* depend on the query. Do not think about the query when assigning a Page Quality rating to the LP.



**Query and User Intent****Result Block and LP, Needs Met Rating, Page Quality Rating****Explanation**

**Query:** [how many octaves on a guitar]

**User Intent:** Find out the number of octaves on a guitar.

seven octaves

An 88-key piano has **seven octaves** plus three lower notes (B, B flat and A) below the bottom C. It has 52 white keys and 36 black keys (sharps and flats), with each octave made up of seven white keys and five black keys. Mar 28, 2020

*f* Classic FM • Instruments • piano ©

[Why do pianos have 88 keys? - Classic FM](#)

Feedback

**Needs Met:** This block shows the number of octaves on a piano, not a guitar. Even though this SCRB has a link to a high quality landing page about pianos, it is irrelevant to the query. Useless results are useless. This result **Fails to Meet** the user intent.

**Page Quality:** There is a lot of helpful MC on the landing page. The page has medium to high E-E-A-T. **Medium+** to **High** is an appropriate rating.



## 4. Bon, en nu concreet?

Deze voorbeelden van pagina's met "high page quality"

= inspiratiebron voor UX/SEO'ers

= explanation 'onthult' (=bevestigt) wat voor Google belangrijke elementen zijn om als "goede kwaliteit" beoordeeld te worden.

- Soms heel duidelijk.
- Soms lezen tussen de lijntjes



**Invisible Puppy**



Sluikreclame



QUIZ  
TIME!

Nr. 1

# PointBlankLucu

Point Blank Lucu Sule Online Guide

- Home
- News
- Game Tips
- Featured Video
- Guide
- Cheat

Home » Search Results for *live film jnah lhwa*

## live film jnah lhwa

Live Film Jnah Lhwa  
by admin June,2011

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- ▶ RinoCom All in One v1.1
- ▶ Hack Darah Weapon  
Mision Mayor Baret  
Robot

telegiornale 2m maroc  
car town mini cooper templates  
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live film jnah lhwa  
sonar hacker v1.0 gratuito

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### STAY UPDATED

Cheat Featured Video Game Tips Guide News

### Google Trends

- ▶ dash diet
- ▶ bryce harper
- ▶ toms
- ▶ new nintendo console
- ▶ piper perabo



# THE NEW YORKER

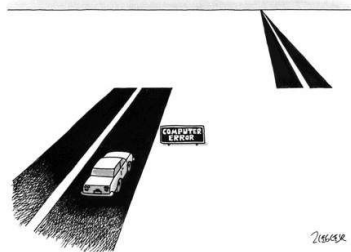
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## ABOUT



The page you are looking for could not be found. Try the search box to find the page you were looking for:

SEARCH SEARCH HELP

LIMIT YOUR SEARCH:

Author:

Date:  to

The Film File  
 Books Briefly Noted  
 Recordings  
 Tables for Two

CLEAR ALL

REPORT A BROKEN LINK

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- CAREERS
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- REPRINTS/PERMISSIONS
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Ad Choices

# PointBlankLucu

Point Blank Lucu Sule Online Guide

- Home
- News
- Game Tips
- Featured Video
- Guide
- Cheat

Home » Search Results for *live film jnah lhwa*

## live film jnah lhwa

Live Film Jnah Lhwa  
by admin June, 2011

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### BREAKING NEWS

- ▶ Trainer  
RizkyPunkCheater
- ▶ RinoCom All in One v1.1
- ▶ Hack Darab Weapon  
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Prev 1 Next VIEW ALL

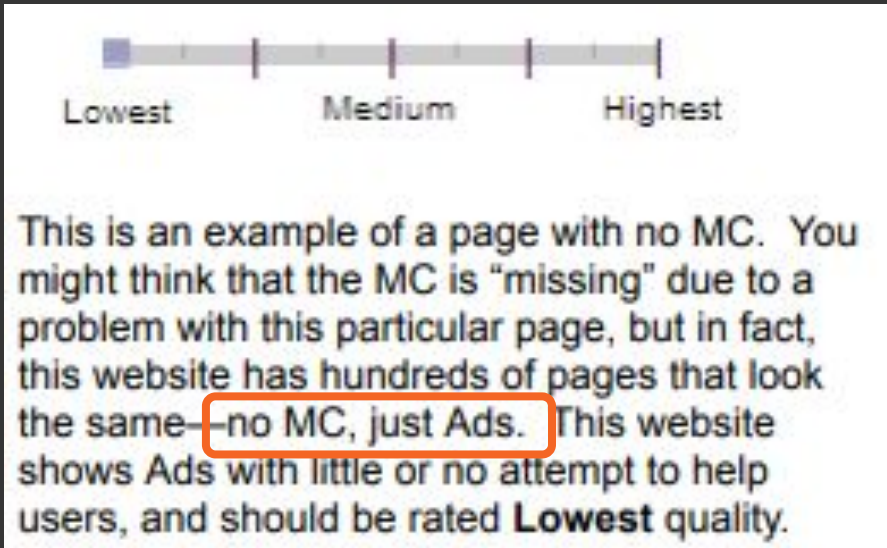


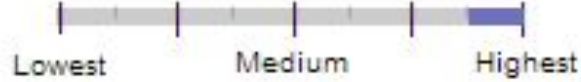
### STAY UPDATED

Cheat Featured Video Game Tips Guide News

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- ▶ dash diet
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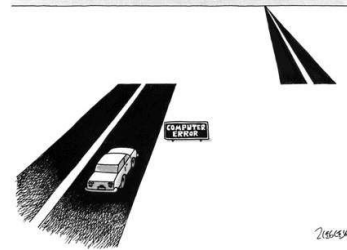




This is an example of a “custom 404” page. These pages are designed to alert users that the URL they are trying to visit no longer exists. The MC of this page is the cartoon, the caption, and the search functionality, which is specific to the content of the website. It is clear that effort and talent was involved in the creation of the MC.

This publication has a very positive reputation and is specifically known for its cartoons, which allows us to go as high as High+ to Highest. This is among the most clever, original, and satisfying custom 404 messages that can be found online!

## ABOUT



The page you are looking for could not be found. Try the search box to find the page you were looking for:

SEARCH SEARCH HELP

**LIMIT YOUR SEARCH:**

Author:

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The Film File

Books Briefly Noted

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Tables for Two

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**Nr. 2**



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Health > Diseases & Conditions > Respiratory Diseases > Reference Question Next >



### Chest pains and just smoked like 2 puffs of a cig?

ilovemylife asked 2 year ago

ok ive been smoking for like 1in-half months calms my fears and anxiety working on quitting but wen i smoked on about 10 mins ago i layed down cuz i was ready for bed even though its morning almost 3 yes it made me tired but wen i layed down my chest got tight and i thought the worse is it cuz i smoked? and will it go away

#### Additional Details

first off ha my mom woulnt get up for me even if i was having a heart attack sad but true i yes my jaw is stiff but owell my mom dont care yes my arms/shoulders hurt but owell hope for the best i guss

2 year ago

**Residential Rehab Center**  
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Nicoderm CQ Patch Helps Prevent The Urge to Smoke All Day Long.  
www.nicodermcq.com/Quit

Answer

0 0 Follow Watchlist



### Best Answer Asker's Choice

Drewanswered2 year ago

yea you should stop smoking it helps you now but a couple years from now ull wish you never started trust me i fin hate smoking and no nothing could possibly be wrong yet, remember clean breathing is the best thing you could give your body. smoke pot its not as bad for you and f all of you who dislike that

#### Asker's rating & comment

\*\*\*\*\*

thanks but easer said then done lol

1 Comment

### Other Answers (3)

Oldest

xxkhhbxx answered 2 year ago

it depends, do u feel any pain? if so take an aspirin and go to the hospital... do u feel any pain down your left arm or your jaw go to the hospital..

usually smoking will not cause pain right away unless you have bronchitits or asthma..

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dont get to anxious it may also be a muscle but take a aspirin just in case.. be well

Rate Comment

Gangsta answered 2 year ago

Your body starts to heal itself the moment you put out that cig. So let's do the math here...stop smoking and get better or keep smoking and lets just see what maladies you get.

Rate Comment

? answered 2 year ago

your stupid !!! are you trying to kill your self !!! there i smore than 200 poisons in cigarettes ..... do you want to die ????

Rate Comment

Chest pain from smoking?

Chest pains due to smoking?

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Surprise celebrity helps Obama greet visitors



A famous funnyman joins the president at the White House, but most guests don't know who he is.

- 'Duck Dynasty' star susp
- Task force urges limits
- Lawmakers approve new bu

### Discover Questions

I'm having a gallbladder attack?

Why my chest pain hurt for 1 week plus but i went to the doctor she said my lungs was clear?

I can hear me snoring before I even happen to be in deep sleep! Normal?

Pneumonia associated with AIDS/HIV?

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## how long do most liver cancer patient live

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[cest21](#)

### how long do most liver cancer patient live

by [cest21](#) on Sat Sep 06, 2008 12:00 AM

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I have a mother in law with liver cancer. Seems to be doing well But how long will this go on for. What is the average time frame.is what the Dr said 1 to 1 1/2 years with treatments.

[Quote](#) | [Reply](#)

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[lolomike](#)

### RE: how long do most liver cancer patient live

by [lolomike](#) on Fri Sep 12, 2008 12:00 AM

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[Private Reply](#)

[Report Abuse](#)

[Track Thread](#)

[Email Friend](#)

Hi: My dad Fought liver cancer for 15 months. He had all the treatment but unfortunately passed form liver failure. Fighting liver cancer takes a major toll on the other organs. Good luck. My prayers are with you and your family.

[Quote](#) | [Reply](#)

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### RE: how long do most liver cancer patient live



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[RE: Voices and smelling metal ...](#)  
posted 7 minutes ago by [johngiustino](#)



[RE: TSH Suppression as per the...](#)  
posted 10 minutes ago by [butterfly501](#)



[RE: TSH Suppression as per the...](#)  
posted 11 minutes ago by [butterfly501](#)



[RE: Epiqlottis Repair](#)  
posted 11 minutes ago by [Sdurnell](#)

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Health > Diseases & Conditions > Respiratory Diseases > Reference Question



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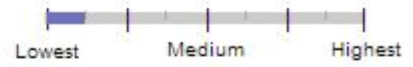
### Webpage/Type of Content

Lowest: Q&A page about chest pains and smoking

### Characteristics of the Page

- Harmfully Misleading Information:**  
 Contains inaccurate and potentially dangerous medical advice about a YMYL topic

### PQ Rating and Explanation



Information about chest pain and smoking could significantly impact people's decisions to seek medical treatment. This page is on a YMYL topic.

This page must be evaluated from the point of view of a user visiting this page from a search engine, rather than a participant. The question is poorly worded and difficult to understand. There aren't many responses. One response correctly warns about the danger of smoking cigarettes, but suggests smoking marijuana instead. Another response suggests that it's fine to keep smoking and that aspirin can be used to address pain. The last response lacks respect: it asks if the person who asked the original question is stupid.

The answers have incorrect and potentially dangerous medical advice, making it lowest quality MC.

# how long do most liver cancer patient live

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 **cest21**


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**how long do most liver cancer patient live**

by cest21 on Sat Sep 06, 2008 12:00 AM [Quote](#) | [Reply](#)

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[Quote](#) | [Reply](#)

 **lolomike**

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by lolomike on Fri Sep 12, 2008 12:00 AM


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[Quote](#) | [Reply](#)

 **RE: how long do most liver can**

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- Latest Messages** [View More](#)
-  **RE: Emme's chocolate poisoning**  
posted just now by [maxiteach](#)
  -  **RE: Voices and smelling metal...**  
posted 7 minutes ago by [johnjustino](#)
  -  **RE: TSH Suppression as per the...**  
posted 10 minutes ago by [butterfly501](#)
  -  **RE: TSH Suppression as per the...**

Webpage/Type of Content	Characteristics of the Page	PQ Rating and Explanation
<p><a href="#">Highest: Q&amp;A page about how long most cancer patients live</a></p>	<ul style="list-style-type: none"> <li>• Very satisfying MC: achieves the purpose of the page very well</li> <li>• Positive website reputation for the topic of the page</li> <li>• Very high E-E-A-T for the purpose of the page</li> </ul>	<p style="text-align: center;">             Lowest                      Medium                      Highest         </p> <p>How long a person may live with a disease could significantly impact life decisions. This is a YMYL topic.</p> <p>This is a Q&amp;A page on a medical question that is well-answered by non-experts with life experience. There are many responses describing how long a loved one lived after diagnosis. The focus of the page is experience, not medical advice. Many responses are based on personal experience and are helpful for this topic.</p>

## 5. Wat hebben we geleerd vandaag?

1. Google algo wordt geëvalueerd door **échte mensen**, wereldwijd en ze krijgen hiervoor gerichte guidelines om te kunnen oordelen
2. De essentie van het algoritme beoordelen ligt bij 2 elementen:
  - a. De **pagina-kwaliteit** (los van de zoekterm)
  - b. De **zoekintentie** (hangt samen met de zoekterm)
3. Zowel in de intro-tekst voor de raters als tussen de **voorbeelden** van goede en slechte pagina's vinden we heel veel **elementen** terug waarvan we kunnen gebruik maken om onze eigen sites/pagina's te **optimaliseren**. **Gratis**, maak er gebruik van. Net zoals **eten/drank** hier.



**Work @ Invisible Puppy (Agency Gent)?**

**=> SEO expert**

**=> Performance marketer (jun/med/exp)**

**=> Social media strateeg**

**=> Project manager**

**Work @ Colruyt Group (Halle)?**

**=> (Tech) Digital Analyst.**

# Thanks. Questions?

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