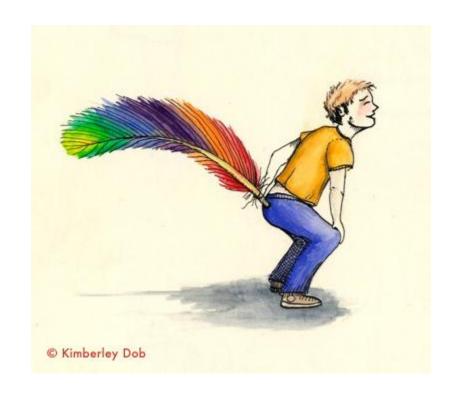
Hi, ik ben Maarten 👋

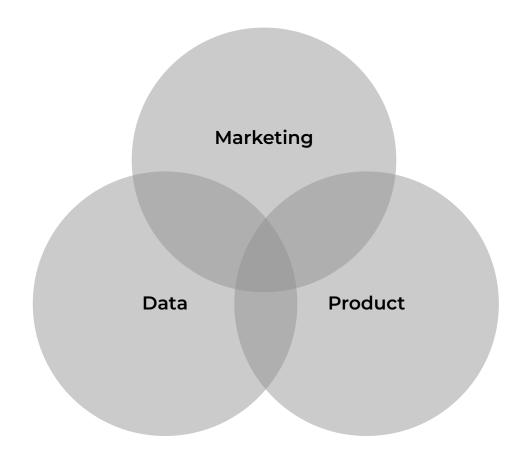




### Ik na de aankondigingen van Xaveer & Mathias.









# Voor deze B2B SaaS toppers en meer











# ROI van je SEA campagnes in een complex B2B aankoopproces



Attributie en daar voorbij. 🤵



# **Agenda**

- "Lead Generation"
- Je Sales Funnel in Google Ads
- Rapportage & Analyse in B2B Sales

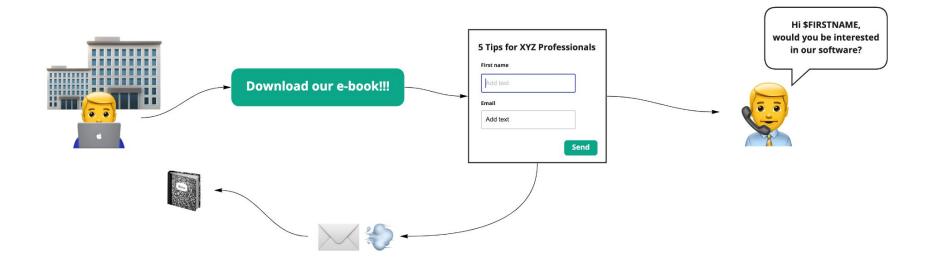


# **Agenda**

- "Lead Generation"
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### "Lead Generation"



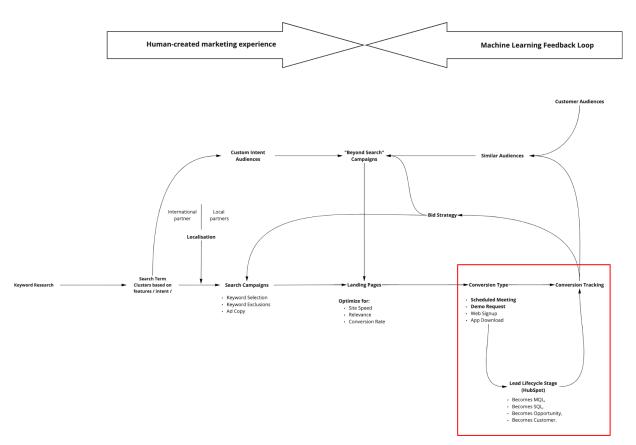


# "Lead Generation"





# Dit is hoe ik naar B2B (SaaS) SEA kijk:





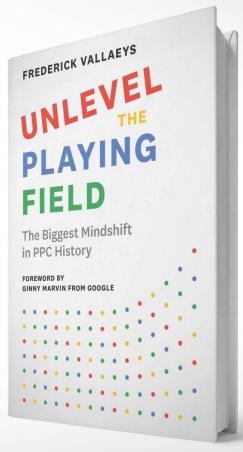
#### FREDERICK VALLAEYS

# UNLEVEL THE PLAYING FIELD

The Biggest Mindshift in PPC History

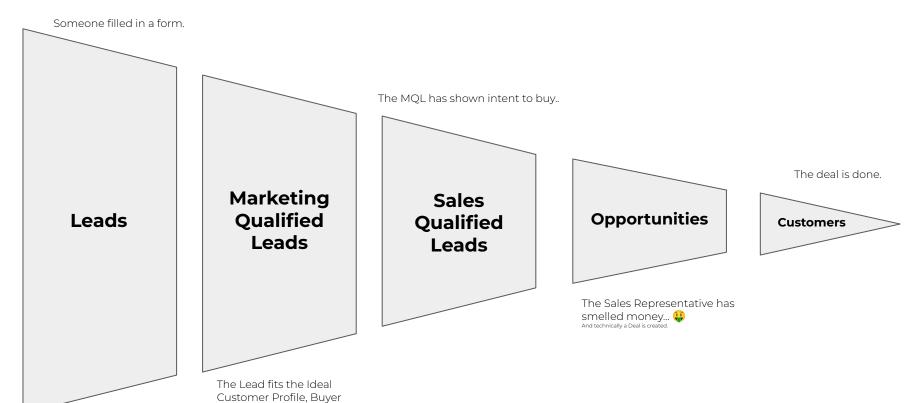
FOREWORD BY GINNY MARVIN FROM GOOGLE



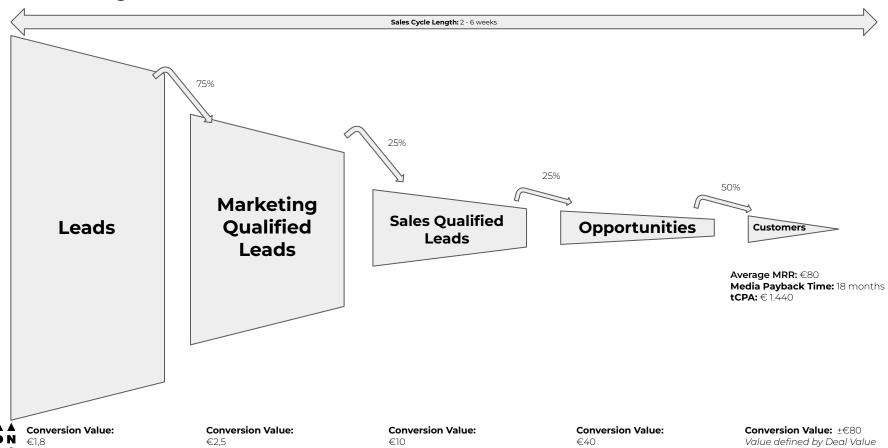


### **Sales Funnel**

Persona.



# **Know your numbers**



# **Agenda**

- "Lead Generation"
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# Je Sales Funnel in Google Ads

- Telkens een Lead een qualificatie passeert, wordt een offline event van je CRM naar Google Ads gestuurd.
- Daarvan zet jij de Conversion Value in op de berekende waarde van daarnet. Of op een variabele waarde.
- Zorg zeker dat de Attribution Window ook juist staat, gebaseerd op de gemiddelde sales cycle.





# **URL Tracking Templates**

#### https://www.teamleader.be/focus/nl-be/

**?keyword**=teamleader

&campaignid=

&adgroupid= &creative=

acreative-

**&device**=c

**&utm\_source**=adwords **&utm\_term**=teamleader

&utm\_campaign=

&utm medium=

&hsa ad=

**&hsa\_ver**=3

&hsa cam=

&hsa mt=e

&hsa\_grp=

&hsa acc=

**&hsa kw**=teamleader

&hsa\_src=q

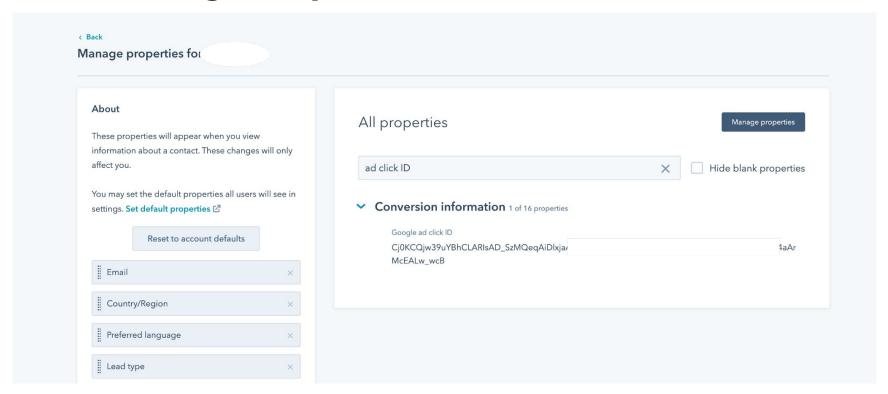
&hsa\_tgt=kwd-

**&hsa\_net**=adwords

**&gclid**=EAlalQobChMljM2mkq mm-wlV6oODBx311A90EAAYA SAAEgLNQPD\_BwE

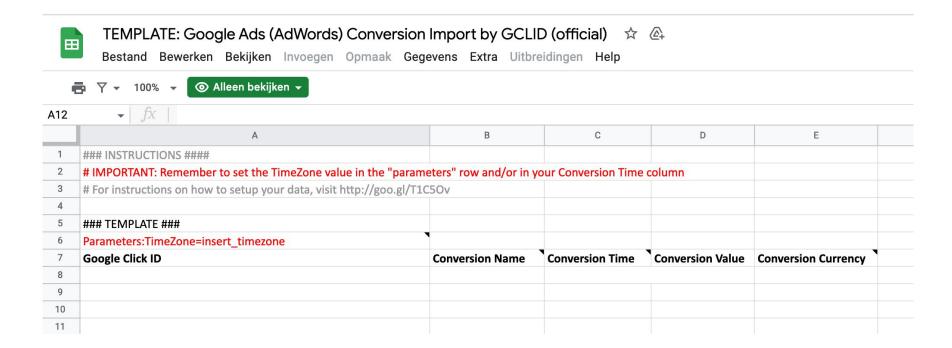


# **URL Tracking Templates**

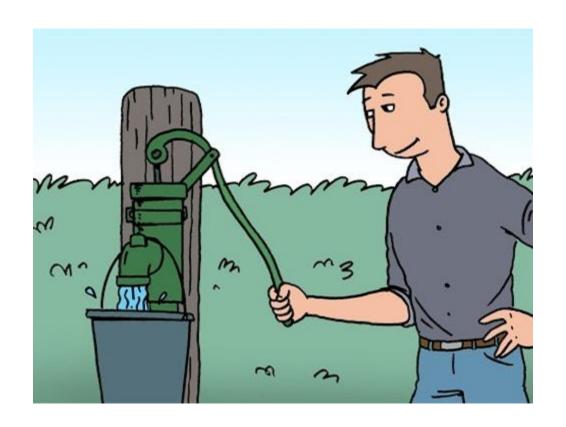




# **Importeer Offline Conversies**

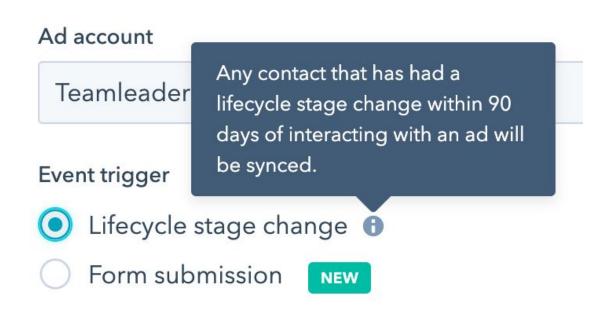








# Let op met lange Sales Cycles!



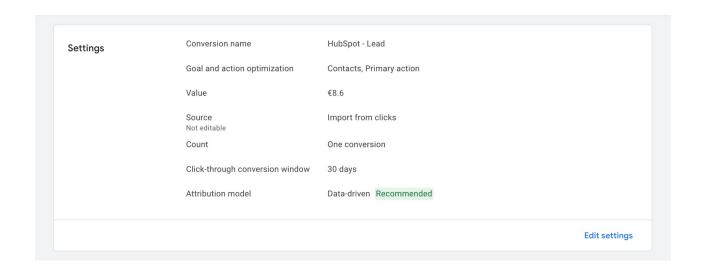


# **Automatisch via CRM**

Manage	Audiences	Events	Analyze		
Accounts: 23	accounts selected *				
NAME \$					EVENT TRIGGER \$
Hubs	Spot - Opportunity Co ctive - Last synced 11 nov	<b>eated</b> . 2022 13:40		~	Lifecycle stage change
A Hubs	Spot - SQL Created tive - Last synced 10 nov	. 2022 18:02		~	Lifecycle stage change
	Spot - Lead Created tive - Last synced 11 nov	. 2022 13:14		~	Lifecycle stage change
	Spot - Customer tive - Last synced 10 nov	. 2022 15:47		~	Lifecycle stage change
	Spot - Marketing Qua ctive - Last synced 11 nov			~	Lifecycle stage change



### Juiste Conversie-window & Attributie Model





# Not all Customers are created equally

Settings	Conversion name	HubSpot - Customer	
	Goal and action optimisation	Purchases, Primary action	
	Value Use different values. If there's no value, use €20000.		
	Source Not editable	Import from clicks	
	Count	One conversion	
	Click-through conversion window	conversion window 30 days	
	Attribution model	Data-driven Recommended	
			Edit Settings

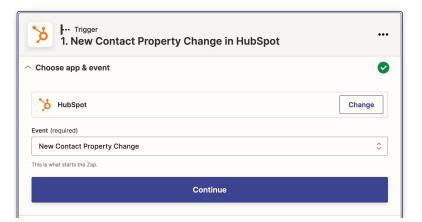








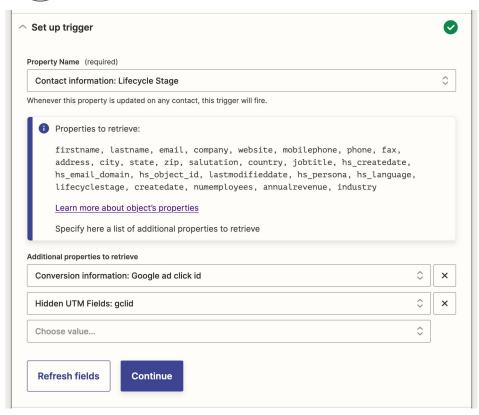
# **DIY** with Zapier



Trigger an event with a Lifecycle Stage change.



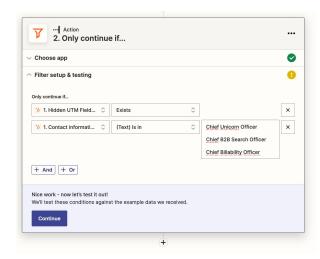
# Make sure you're fetching the gclid And any other interesting data.







#### Filter for gclid to exist and add any data that's interesting for you. (e.g. Job Title, Lead Score...)





4

### Send an Offline Conversion to your Account.

Jse Google Ads as (required)	_
Teamleader MCC (Manager)	0
Managed Account	
Teamleader BE-NL - DO	0
f you'd like to send all requests to the Manager account above, please leave this field blank, or optionally, select an	mo
NOTE: If not done already, you will need to add Zapier as an approved data partner on the select Google Ads account <u>here</u> . After you've linked your account to Zapier, please come back to this p and click "Refresh Fields" below to test the connection again.	
Conversion User Identifier Source (required)	
Google Click ID (GCLID)	0
Google Ads offline conversions helps you measure offline sales after someone clicks your ads. Opt-in to enhanced	mo
Google Click ID (GCLID) (required)	
3 1. Conversion infogle ad click id: No data	<b>e</b>
Conversion Action (required)	
Choose value	0
f you don't see your Conversion Actions in the dropdown, check your Google Ads account to ensure you have an	mo
Timestamp ≝⊙ (required)	
> 1. Contact informat Modified Date: 2022-11-15T18:59:59.187∑	(9)
When did the conversion occur?	
/alue 1.0	
350	(9)
Currency	_
EUR	G
leeds to be ISO 4217 currency code.	

### En er is meer:

Conversion Value Rules:

Extra conversie van een contact op je target list?



A DING DING DING



Conditions you can set with conversion value rules								
Audiences	Geographic locations	Device	No condition (for select conversion goals)					
Indicate the type of users that you know are higher value to your business through conversion value rules on first-party and Google audience lists.	Adjust values for conversions from users in different locations with conversion value rules on geographical location.	Adjust values for users converting on different types of devices with conversion value rules for devices.	Create unique value rules that only apply to store visit or store sales conversion actions.					



### En er is meer:

### **Conversion Value Rules:** Extra conversie van een contact op je target list?

DING DING DING



**Enhanced Conversion Tracking** gclid te moeilijk? Geef Google al je data.

#### Enhanced conversions for leads





















specify.



You store the information in your CRM database.





### En er is meer:

- Conversion Value Rules:
  Extra conversie van een contact
  - extra conversie van een contact op je target list?
  - DING DING DING
- Enhanced Conversion Tracking gclid te moeilijk? Geef Google al je data.
- Post-Cookie APOCALYPSE
  Maar dat hadden jullie al gelezen
  op mijn blog right?



Blo

#### Server-to-Server Communication & Offline Conversion Tracking

Another way to do conversion tracking without the need for cookies is by using postback URLs. This relies on the advertising channel adding a unique click ID to the link that is being clicked. The information about the conversion is then being sent server-to-server back to the advertiser, leaving the browser or cookies out of the equation

So for example, an advertising partner could put a link on their website towards this article appended with a unique clickID (e.g. '15768')

maavdnbo.com/blog/cookieless-future?clickID=15768

My systems record that clickID and keep it stored in my server. When this person converts, I can then POST that information back to the API of the advertiser.

postbackurl.com?clickID=15768&conversion\_value=50

This Server-to-Server communication is the way the Conversion APIs from Facebook and Google work. You'll notice they'll always add a fbclid (Facebook Click ID) or gclid (Google Click ID) to links that are being clicked from their platform. This allows you to post back conversion data for that identifier.

If on your server, you store this Click ID with another identifier you have after the conversion (e.g. an e-mail address), you can keep sending later conversions back to the advertising platform. This is what the Offline Conversion Tracking by Google is all about. In Lead Gen Marketing this comes in very handy when for example an MQL turns into an SQL in your marketing & sales process, and you want to report back which campaign led to this SQL.

What's interesting with this technology is that it's also beneficial for the user itself as it removes the need for a lot of client-side tracking being loaded. By removing this and relying on server-to-server communication for tracking, websites will load faster in their



# Conversion Value & tROAS gebruiken

- Eigenlijk sturen we onze Bid Strategy naar het schietkraam.
- Het probeert zo veel mogelijk leads binnen te halen, maar wordt meer beloond voor de Leads die van hoge kwaliteit lijken te zijn.
- Daardoor stuurt het automatisch zijn biedingen bij op basis van de data.











# **Agenda**

- "Lead Generation"
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- Rapportage & Analyse in B2B Sales



# Rapportage

- Consistent dezelfde metrics, zelfde dimensies, zelfde attributiemodel.
- Vaste frequentie, vinger aan de pols.
- e.g. Wat is de gemiddelde CPA deze maand tot nu toe voor Campagne x?

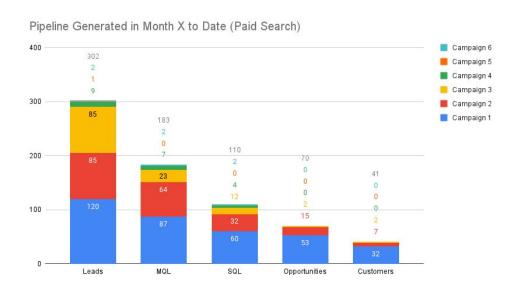
# **Analyse**

- Onderzoeken via verschillende metrics, dimensies en attributiemodellen.
- Op basis van een onderzoeksvraag.
- E.g. Waarom leidt campagne X tot veel MQL's, maar amper Opportunities?



# Rapportage

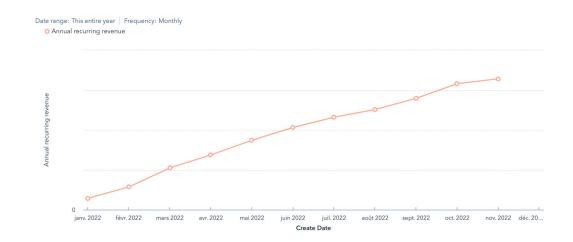
Full Funnel (Cost) Metrics





# Rapportage

- Full Funnel (Cost) Metrics
- Marketing Generated / Touched Pipeline & Revenue





#### Campaign 💶 Touched pipeline for BE-NL (By 'Any Form Submission' through campaign in Last ). Amount Spent: € Contacts Created: 214 OUT: 40 Unfinished Trial Signups Cost per: € 75,00% Marketing Qualified Leads: 160 OUT: 9 leads not followed up we OUT: 6 not a real fit with product Cost per: € OUT: 3 ghosted us after first contact 25.00% Sales Qualified Leads: 40 OUT: 5 Lost to Competitor OUT: 4 Ghosted Cost per: € **OUT:** 1 Weird Unstarted Compar **Opportunities: 10** PENDING: 4 Solving Technical Questions Cost per: € PENDING: 1 Awaiting Approval 50% Customers: 5 Cost per: Data Source

# **Analyse**

- Onderzoeken via verschillende metrics, dimensies en attributiemodellen.
- Op basis van een onderzoeksvraag.
- E.g. Waarom leidt campagne X tot veel MQL's, maar amper Opportunities?

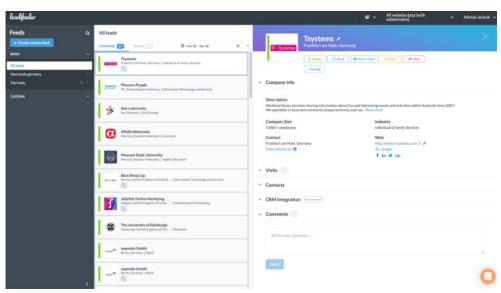


### Traffic Identification via IP

Er is meer dan Leads.

"lemand bij Company X klikte op je Google Ad voor Cluster Y."

Interessent of nie of wel?





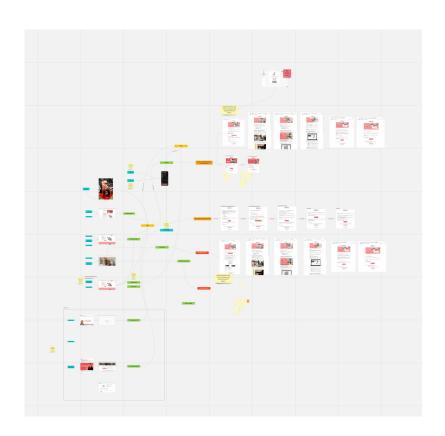






# Flow Mapping

Weet waarvan prospects kunnen komen, wat ze te zien krijgen, en waar dat moet naar leiden.





# **Lost Lead Analysis**





## **Get Out of Your Account.**



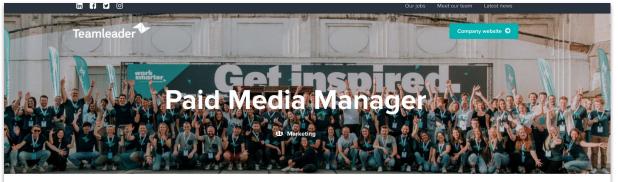






### Zelf doen?

https://careers.teamleader.eu/o/paidmedia-manager?qclid=mopje-hihi



Job openings > Paid Media Manager

#### Paid Media Manager

#### Job description

- Role: Paid Media Manager
- Scope: own our paid media strategy, budget and execution across our key markets
- · Level: medior/senior
- . Location: Ghent, Belgium or Amsterdam, the Netherlands; hybrid setting possible

#### Who are we and why should you care?

Teamleader is a SaaS scale-up founded in 2012 in Ghent, Belgium. With Teamleader Focus we simplify work for small businesses by offering an all-in-one solution for CRM, project management and invoicing. Teamleader Orbit, acquired in 2019, focuses on helping medium-sized agencies thrive. By joining forces, we became the logical choice for any European business, big or small, that aims to automate and simplify work. Find out more about Teamleader as a company, our products and why you should consider applying, here.

### We're looking for a Paid Media Manager to join us on our mission.

In today's market, most new business relationships start with a challenge, an interest, a first touch, a keyword search, a click. When that happens, we want to stand out of the crowd. You know what it takes to make that happen.

#### As a Paid media Manager at Teamleader, you will:

own our paid media strategy (SEA, paid social), budget and execution across our key markets (Belgium,
 Notborlands, France, Germany), including knywords, bid strategy, competitive, CDL/CDA entimication at



